

## Roxanne Nelson

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**From:** Midwest <noreply@midins.com>  
**Sent:** Wednesday, October 11, 2017 8:02 AM  
**To:** Epic Training  
**Subject:** Wildfire Contact Information

**Follow Up Flag:** Follow up  
**Due By:** Wednesday, October 11, 2017 10:30 AM  
**Flag Status:** Flagged



Valued Agency Partners,

Our thoughts are with all our customers, employees and their families who live and work in the communities impacted by the wildfires. These are challenging times and we want to be of as much assistance and support as we can.

We are proactively reaching out to our valued agencies, insureds and injured workers and will continue to do so. If you require immediate attention, you may reach out to our Customer Care and designated claim unit as indicated below:

#### CLAIMS REPORTING & INQUIRIES

Toll Free: 866-642-2567

Angie Kent, Customer Care Supervisor 217-862-1438

[claims@midins.com](mailto:claims@midins.com)

#### DESIGNATED CLAIM SUPERVISORS

Zach McPherson, Claims Supervisor, 217-861-8932, [zmcpherson@midins.com](mailto:zmcpherson@midins.com)

Blaine Marty, Claims Supervisor, 217-862-8977, [bmarty@midins.com](mailto:bmarty@midins.com)

Glendon Bradley, Claims Supervisor, 217-862-8979, [glendonb@midins.com](mailto:glendonb@midins.com)

Sincerely,  
Midwest

Midwest, PO Box 13107, Springfield, IL 62791

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